

# **PATIENT'S RIGHTS & RESPONSIBILITIES**

**We recognize your rights as a patient to:**

- **Privacy**
- **Medical attention to reports of pain**
- **Personal expression**
- **Confidentiality**
- **Information about your care**
- **Understanding your treatment plan**
- **Refuse treatments**
- **Present complaints**
- **Appeal decisions**

**We offer access to treatment regardless of race, gender, sexual orientation, national origin or religion.**

**Your responsibility as a patient is to:**

- **Provide complete accurate information about your condition and medical history.**
- **Arrive on time for your appointment or cancel 24 hours in advance**
- **Follow treatment plans and instructions**
- **Take care of financial responsibilities**
- **Treat physician and other care givers with respect and courtesy**
- **Treat staff members with respect and courtesy**

**Our staff strives to provide quality healthcare, to be considerate of your wishes, to respect your privacy and reserve your dignity. We consider you a partner in your own healthcare and want you to take an active role in your treatment.**